



HELPING THE TYPHOON DESPATCH TEAM TO TAKE OFF.

Wincanton has helped BAE Systems, a global defence prime contractor, to reduce dispatch paperwork errors by introducing automated systems at their defence store at Brough.

Key benefits delivered include:

- Errors reduced from 70,000+ defects per million opportunities to less than 5,000 per million through the implementation of BAE Systems Auto-Rel Doc software.
- Reduced number of deliverable operator input errors to 0.2% of total jobs.
- Potential £3 million savings per year due to reduction in paperwork errors.
- Savings in both labour time and costs as the operative no longer has to input the same information for common parts every time they are processed.

BAE Systems now has a robust and reliable dispatch process which minimises human errors, and reduces costs encountered by error correction.

“Wincanton’s commitment to continuous improvement ensured that we could focus on the project goals while maintaining business as usual for BAE Systems. Good communication between our team and BAE Systems helped clarify ideas.”



BAE SYSTEMS

