



AllanWebb

Informed Decisions through Quality Data

For 60 years, we've been delivering unrivalled support solutions to our clients.

From support engineering and training services through to comprehensive obsolescence management, Allan Webb can support you to deliver a seamless support solution.

Helping you take control of, and better understand, your data can reduce cost, improve productivity and ensures the right equipment and parts are there exactly when and where you need them. Through tailored requirements, we create a single source of truth, which can be relied upon to make informed decisions.

Security and quality are at the core of everything we do, and we're committed to providing the right service first time and on time.



Allan Webb Ltd
Red Lodge
Bonds Mill
Stonehouse
Gloucestershire
GL10 3RF

+44 (0) 1453 824581

Sales@allanwebb.co.uk

www.allanwebb.co.uk





AllanWebb

60 years

of delivering support excellence
with data intelligence at our core



Technical Documentation

No matter the industry, we can deliver the ideal documentation solution, including user guides, maintenance manuals and much more. However complex the product or service, we'll communicate the right information to your target audience in a clear and concise manner.



Codification

NATO Codification is the primary means of item identification and management used internationally, establishing the common supply language for all logistics operations. It has vast benefits, which we've applied to a number of industries since our beginnings in 1960.



Data Intelligence

Data intelligence is the life blood of any support solution. We believe that between our data analysis tools and expert people, we can create better, more focused and consistently innovative solutions, engineered to suit your needs.



Supportability Engineering

Our supportability engineers help you manage your project from start to finish, ensuring your systems remain supported and secure with solutions tailored to fit your business.



Training

Through our Supportability and Obsolescence Academy, we've been delivering training support for decades. With specialised training in key areas and bespoke delivery services, you can ensure that your team are armed with the knowledge they need, wherever you're based.



Supply Chain and Logistics

From procurement to inventory management, we utilise our extensive expertise to ensure your supply chain operates as efficiently as possible.



Obsolescence Management

We offer a complete portfolio of obsolescence management services – from statusing and monitoring, risk analysis and case management to capability development, training and consultancy. We give you the confidence to support your systems throughout their life and identify problems as early as possible.

Obsolescence Management

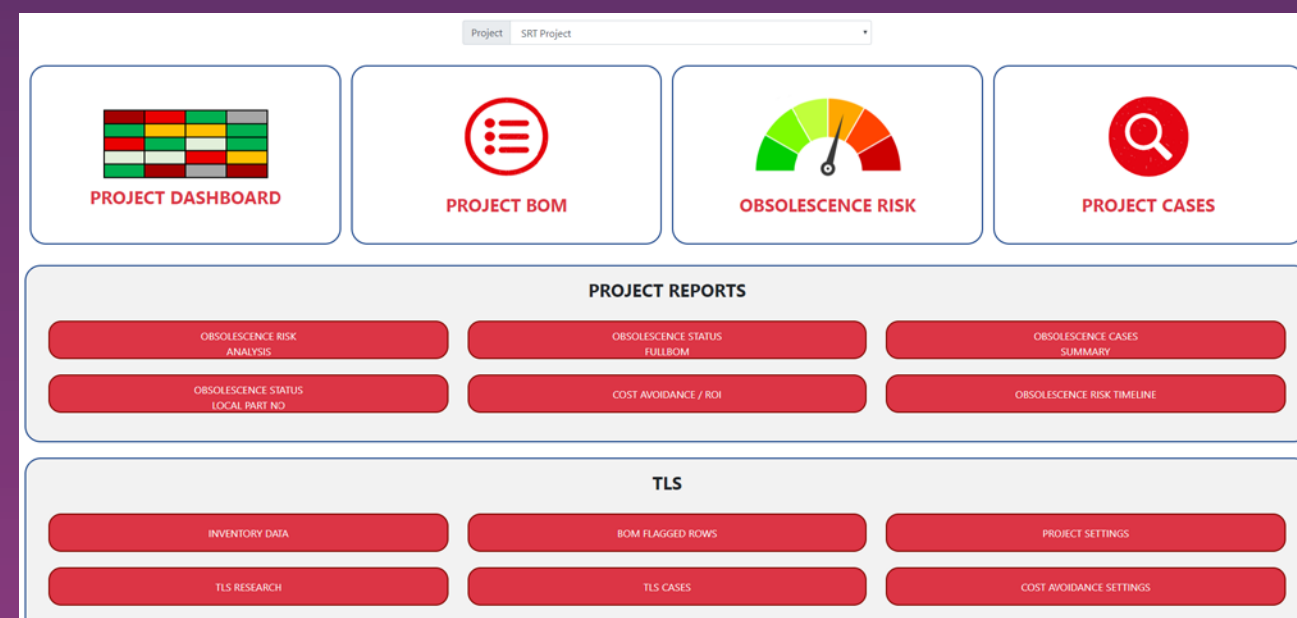
Through our obsolescence management services, we seek to empower our customers with the confidence to support their systems through life.

Obsolescence is a significant cost driver and can impact products and equipment at all stages of the acquisition process.

With systems expected to last longer in service, and the lifespan of electronic components shortening, we understand how difficult it is to support equipment without experiencing unexpected costs, downtime or unavailability of components.

Our obsolescence monitoring and risk management services arm you with the foresight you need to manage item availability and make informed decisions on how best to mitigate and solve risks at minimal cost. We can help you shape and implement a range of obsolescence management documents, including plans, policies and strategies.

We can also provide briefings and training to all organisational levels so that key stakeholders are aware of and understand the goals and impacts of your obsolescence management policy.



DiamondOM



A tool designed, developed and used by Obsolescence Management Experts

DiamondOM is a fully integrated solution for the effective management of obsolescence. It is a complete pro-active obsolescence management service that allows the user to understand risk and manage mitigation and resolution activities.

The solution begins with establishing the current obsolescence status of the parts within the list, which is then continually monitored for any changes.

Bill of Materials or parts list can be filtered to remove parts that are not cost effective for you to pro-actively manage.

All Part types (e.g. electronic, mechanical etc.) are analysed and continuously monitored.

Using your inventory data, automatic analysis and reporting is undertaken on the Obsolescence Risk that your product or project is carrying.

Via a secure Customer portal, you will be able to log in to DiamondOM and access the up to date position of your project's Obsolescence risk status and run your own reports bespoke to your own procedures and requirements.

The DiamondOM solution also provides other services such as cost avoidance reporting, predictive cost modelling (to help you and your Customer budget more effectively), ROHS, REACH compliance, trade controls and counterfeit reporting.

Training

Our Supportability and Obsolescence Management experts provide a range of public training solutions, from day-long awareness workshops to complete assessed courses.

Our team of training specialists work to industry standards and are well versed in the systems approach to training. Provided in a variety of media, our courses are developed with excellent technical foundations in mind and can be tailored to suit your requirements.

Allan Webb's Approach

Through our Supportability and Obsolescence Management specialists, we offer a variety of courses that provide not only knowledge and skills experience, but an opportunity to engage in a collaborative, cross-sector learning environment. Our courses use a balanced approach to learning, from theoretical teaching to practical workshops where you can apply your knowledge in a realistic setting.



Public Training Courses:

- LSA, Product Support Analysis & Supportability Analysis
- Systems Engineering
- Availability, Reliability and Maintainability
- ILS and Supportability Engineering Management
- LCC, LoRa & Support Related Costing
- In-Service Support
- Reliability Centred Maintenance
- Obsolescence Management



Bespoke Training

Allan Webb also offers bespoke courses to meet the needs of our clients. If our public course offerings are not quite what you are looking for, please get in touch with a member of our team to discuss your requirements. From mixing and matching modules from existing courses, to arranging on-site or in-house sessions for large groups on a convenient date, Allan Webb works with our clients to ensure that they get the experience that they are after.

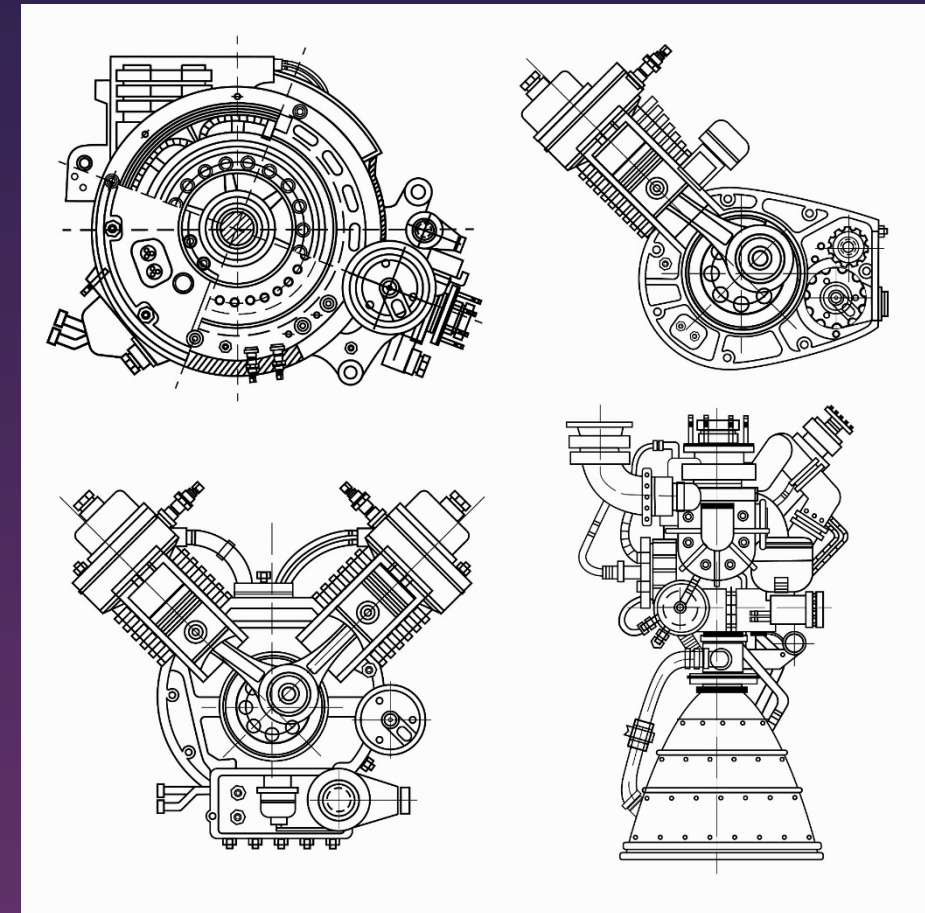
Download our Latest Training Brochure from our website to see our full range of Obsolescence, Integrated Logistics Support and Supportability Engineering Courses.

Technical Documentation

Technical documentation is key to implementing processes while ensuring safe operation and continuity when it comes to use, maintenance and repairs. We offer a comprehensive range of services, from creating individual elements of documentation to managing and delivering entire support packages.

We work in a way that suits you – either spending time onsite with your engineers to produce technical manuals that capture your processes and procedures, or by obtaining information from OEM sources to develop publications remotely. We can create documentation in a range of formats, from simple PDF books to interactive electronic technical publications.

With extensive experience, we produce technical documentation for a variety of different purposes, including operating information, maintenance information and training information. Our comprehensive quality assurance procedures ensure that your technical documents are reliable, accurate and robust, striking the right balance between client involvement and a successfully outsourced approach.



[Download our Technical Publications Guide](#) from our website to discover the types of technical publications we can produce and the standards that we work to.

Supportability Engineering/Integrated Logistics Support (ILS)

Creating the optimal supply chain conditions to ensure that you receive the right product at the right time at the right cost is an ongoing challenge. We use data innovation, supported by data analysis, to give you a truly effective supply chain.

End-to-End Support

We can support you through our extensive experience of supply chain management and logistics services to create or optimise an end-to-end supply chain that works for you and your clients.

We offer a range of services, including:

Value chain mapping

Using industry best practice techniques, we support you in mapping the supply chain targeting efficiencies.

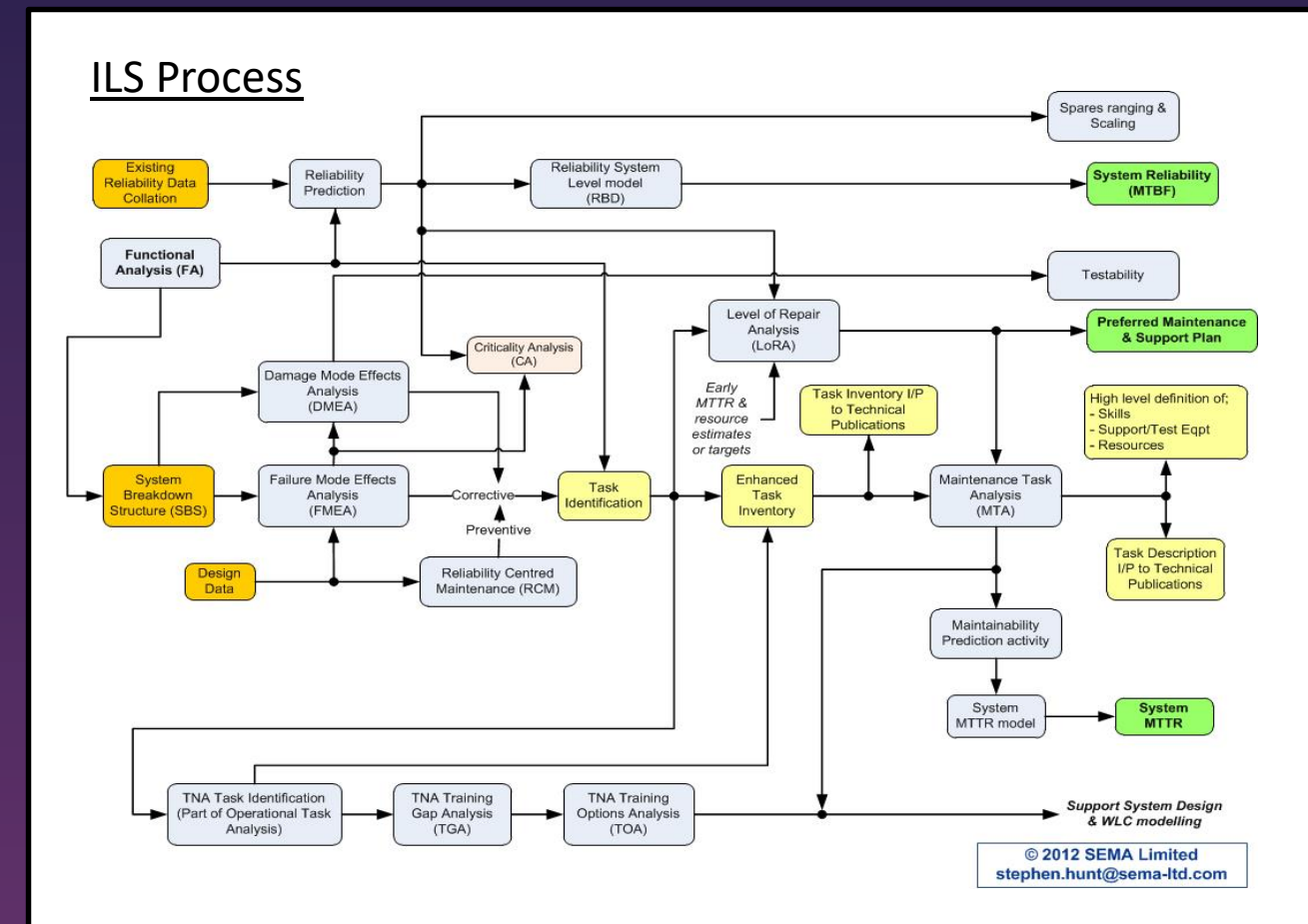
Supply chain design

Our highly experienced team will help you to create an effective and trusted supply chain from project conception.

Supply chain and inventory optimisation mapping and modelling Using our unique smart data intelligence tools and techniques, we identify optimisation opportunities across your supply chain and inventory holdings, including corrective action, identification of items for disposal, stock loading and turn rates.

Procurement

We can help source of unique, difficult-to-find and obsolete item alternatives, as well as providing product pricing and marketplace analysis.



A Proactive Approach to Integrated Systems Support

Crucial to ensuring your systems experience minimal downtime, our supportability engineering services are built to help prevent issues down the line and reduce cost throughout the life of a project.

We help influence the design of systems and equipment from the start, improving supportability and making sure the required logistic support resources are accurately identified.

Our supportability engineers are experts in Defence and International Standards and have a wealth of experience in supportability programmes internationally.